

OVERVIEW

- Access up to 1000 computers from four keyboards, monitors, and mice
- Full non-blocking access from 4 KVMs
- Multi-platform for PC, Sun, RS/6000, HP, DEC, SGI, and others
- Plug-in cards makes the system easy to expand and maintain
- Integrated auto-switching power supply, 110/220 VAC
- Advanced on-screen display technology
- Rich set of features for security and access

UltraMatrix 4X Technical Overview



HARDWARE



UltraMatrix 4X Technical Overview



EXPANSION



UltraMatrix 4X Technical Overview

MORE THAN 4 KVMS



The UltraMatrix supports up to 4 KVMs with non-blocking access. You can connect more than 4 KVMs, usually for local access to computers on a specific box. This will create some blocking as described further.

The concept of a local KVM is a useful one. It is often desirable to have a KVM located right next to the CPUs for maintenance or access to the CPU's drives, network connection, or other physical access.

When a KVM connects outside of its box, this will cause a conflict with all KVMs on the same slot position. The new connection will cause a "video path cancel" message to appear on all KVMs at the same slot position.

As long as all KVMs on a given slot position connect only to CPUs in their own box, then there will be no video conflict. As soon as any of the KVMs on a given slot position connect to a CPU outside of their box, then all other KVMs on that slot position will get a video path cancel.

In the example shown here, there are three slot 1 KVMs, which can have potential conflicts. KVMs on slots 2, 3, and 4 will never have any conflicts.

It is possible to configure the system to prevent access of a KVM to CPUs outside of its box, preventing conflicts from ever occurring. This is done by giving each KVM a profile with an access group set to include only its CPU ports.

UltraMatrix 4X Technical Overview



VIDEO PATH



UltraMatrix 4X Technical Overview

POWER UP DIAGNOSTICS



UltraMatrix 4X Technical Overview

MAIN CONFIGURATION MENU

This screen comes from the on-screen display by pressing and releasing the left control key and the hitting the F12 key. From this page, you reach all other pages to configure the unit.

Navigation through the menus is very simple, use the arrow keys to go to an item and hit enter to go to that page or to change a value. The help line at the bottom, changes to explain what each setting is. When changing a value, pop-up boxes appear,

UltraMatrix ver	rsion MX16 Rose Elec	tronics Copyrigh	t 1990-1999	
Main Menu				LIST OF HELP MESSAGE FOR EACH ITEM
Configure				
System			······.	Configure password, box numbers, keyboard settings, appearan
Computer				Configure computer names, keyboard, and mouse type
KVM			······.	Configure KVM name, resolution, start port, and login mode
User			······.	Configure user name, password, and profile
Profile			······.	Configure user access and other settings
Group			······	Configure group names and which computers are in groups
Status			······.	Show communication and connection status
Save				Sends configuration to system and saves to flash memory
Exit				Exit this menu and return to normal operation
Use arrow keys selection and or press escap	s to highlight press enter De to exit		OSE	
Configure passw	ord, box numbers, ke	vboard settings.	annearance	

UltraMatrix 4X Technical Overview

CONFIGURE SYSTEM

Configure system

System settings		
Configure password ******	*	Password to configure box
Starting computer number	1	Number for first CPU on this box, rounded to multiple of 4 + 1 —
Maximum computer 6	54	Maximum number of computers in system
Keyboard settings		
PC keyboard rate (chars/sec)	20	Rate at which key down repeats (1-31)
PC keyboard delay Fa	st	Delay time before key down starts to repeat
Sun keyboard language	US	Response to Sun computer's query for language type
Appearance		
Menu color scheme Night sk	sy l	Colors of the configuration menu
Screen saver Weavin	ng	Shows pattern if no keyboard or mouse activity
Screen saver time (seconds) 120	00	Time to screen saver, if no keyboard or mouse activity (0-9999)
Background color Cya	an	Background color of connection status and select menu
Text color Blac	ck	Text color of connection status and select menu
Position X= 2 Y= 4	15	Position of connection status
Fadeout (seconds)	5	······ Connect status erase time(0-255), 0=don't show, 255=always show
Description of the second in the second seco		
Password to configure box		

This is a critical item to configure. The setting on the bottom card determines the addresses of the CPU in the chassis. The settings on the upper cards are ignored, they automatically follow the bottom card sequentially.

LIST OF HELP MESSAGE FOR EACH ITEM

1 = CPU 1-4, 5 = CPU 5-8, 9 = CPU 9-12, 13 = CPU 13-16 and so on

UltraMatrix 4X Technical Overview

CONFIGURE COMPUTER

Configure co	mputer			
	and the second sec	an an tha tha an tao an tao Tao an tao an t		
Computer	name	Keyboard	l Mouse	•••••
1 Computer	1	PC2	PS2	
2 Computer	2	PC2	PS2	
3 Computer	3	PC2	PS2	
4 Computer	4	PC2	PS2	
5 Computer	5	PC2	PS2	
6 Computer	6	PC2	PS2	
7 Computer	7	PC2	PS2	
8 Computer	8	PC2	PS2	
9 Computer	9	PC2	PS2	
10 Computer	10	PC2	PS2	
11 Computer	11	PC2	PS2	
12 Computer	12	PC2	PS2	
13 Computer	13	PC2	PS2	
14 Computer	14	PC2	PS2	
15 Computer	15	PC2	PS2	
16 Computer	16	PC2	PS2	
Nome of comp		to 16 cho		
Name of comp	uter up	LO IO Cha	racters	
use page up	ana page	aown key	S TO CO	niigure more computers

LIST OF HELP MESSAGE FOR EACH COLUMN

Name of computer up to 16 characters

Use page up and page down keys to configure more computers Type of computer, for PCs this is the computer's keyboard mode Type of computer mouse used, can be changed for PCs only

UltraMatrix 4X Technical Overview



CONFIGURE KVM

Configure KVM

_									
	KVM n	ame		Resolution	Start	Login	User		
1	KVM S	tation	1	640x480@60	0	No	User	1	
2	KVM S	tation	2	640x480@60	0	No	User	2	
3	KVM S	tation	3	640x480@60	0	No	User	3	
Δ	KVM S	tation	Δ	640×480060	0	No	liser	Δ	
	KVM 5	cacion		0407400600	0	NO	USEL	3	
					· · · · · ·				
Na	me of	keyboa	ird-	video-mouse	station	(KVM) ,	up to	16 ch	aracters

LIST OF HELP MESSAGE FOR EACH COLUMN

If name/password not required, this user is assigned to KVM Required to enter user name/password to access computers Computer connected to when box is powered on, use 0 for none Resolution of on-screen-display when no external video Name of keyboard-video-mouse station (KVM), up to 16 characters

UltraMatrix 4X Technical Overview



CONFIGURE USER

Con	£ ; ,		IICON
COL	TTC	JULE	User

User name Password	Profile	
User 1 *******	Profil 1	
User 2 *******	Profil 2	
User 3 *******	Profil 3	
User 4 *******	Profil 4	
User 5 *******	Profil 5	
User 6 *******	Profil 6	
User 7 *******	Profil 7	
User 8 *******	Profil 8	
User 9 *******	Profil 9	
User10 *******	Profil10	
User11 *******	Profil11	
User12 *******	Profil12	
User13 *******	Profil13	
User14 *******	Profil14	
User15 *******	Profil15	
User16 *******	Profil16	
User login name,	up to 8 cha	racters

LIST OF HELP MESSAGE FOR EACH COLUMN

User login name, up to 8 characters

User password, up to 8 characters

User profile, controls access rights and other settings

UltraMatrix 4X Technical Overview

CONFIGURE PROFILE

Configure Profile

Name	Access	Connect	Share	Scan	Logout
Profil 1	Group 1	Share	2	5	240
Profil 2	Group 2	Share	2	5	240
Profil 3	Group 3	Share	2	5	240
Profil 4	Group 4	Share	2	5	240
Profil 5	Group 5	Share	2	5	240
Profil 6	Group 6	Share	2	5	240
Profil 7	Group 7	Share	2	5	240
Profil 8	Group 8	Share	2	5	240
Profil 9	Group 9	Share	2	5	240
Profil10	Group11	Share	2	5	240
Profil12	Group12	Share	2	5	240
Profil13	Group13	Share	2	5	240
Profil14	Group14	Share	2	5	240
Profil15	Group15	Share	2	5	240
Profil16	Group16	Share	2	5	240

Profile name, up to 8 characters

LIST OF HELP MESSAGE FOR EACH COLUMN

Profile name, up to 8 characters

Which group of computers a user may access

Which connect mode (view, share, control, or private) is used Time(seconds) if no kb-ms activity, another can share computer Time(seconds) in scan mode between switching to next computer Time(minutes) with no kb-ms activity that CPU is disconnected

UltraMatrix 4X Technical Overview



CONFIGURE GROUP

Configure Group

Computer		Group 2
1 Computer	1	+ + + + + + + + + + + + + + + + + + + +
2 Computer	2	+ + + + + + + + + + + + + + + + + + + +
3 Computer	3	+ + + + + + + + + + + + + + + + + + + +
4 Computer	4	+ + + + + + + + + + + + + + + + + + + +
5 Computer	5	+ + + + + + + + + + + + + + + + + + + +
6 Computer	6	+ + + + + + + + + + + + + + + + + + + +
7 Computer	7	+ + + + + + + + + + + + + + + + + + + +
8 Computer	8	+ + + + + + + + + + + + + + + + + + + +
9 Computer	9	+ + + + + + + + + + + + + + + + + + + +
10 Computer	10	+ + + + + + + + + + + + + + + + + + + +
11 Computer	11	+ + + + + + + + + + + + + + + + + + + +
12 Computer	12	+ + + + + + + + + + + + + + + + + + + +
13 Computer	13	+ + + + + + + + + + + + + + + + + + + +
14 Computer	14	+ + + + + + + + + + + + + + + + + + + +
15 Computer	15	+ + + + + + + + + + + + + + + + + + + +
16 Computer	16	+ + + + + + + + + + + + + + + + + + + +
		helene te meur BACE UD/DOM
+ means comp		Defong to group PAGE UP/DOW

This page determines which computers belong to which group. Use the arrow keys to go to the desired row(computer) and column(group) and use the space bar to toggle whether that computer is a member of the group or not.

You can also hit enter to change the name of the group depending upon which column the cursor is in.

UltraMatrix 4X Technical Overview



STATUS

System Status

Computers	Power	Slot	Ver	KVM	CPU	User	Status
1-4		1	013	PC	14	Bob	View mode
5-8		2	013	PC	3	David	Share mode
9-12		3	013	PC	14	Sharon	View mode
13-16		4	013	Sun			Not logged in
17-20							No response
21-24							No response
25-28							No response
29-32							No response
33-36							No response
37-40							No response
41-44							No response
45-48							No response
49-52							No response
53-56							No response
57-60							No response
61-64							No response
		100					
Slot: card	positio	on/Ver	: pro	ogram	versi	on/KVM:	PC, Sun, or none

This is a very powerful feature that lets you see many things from one screen. Each data line can be green, yellow, or red. Green means the KVM on that card is connected to a CPU Yellow means the KVM is not connected

Red means the card does not exist or has an error

Computers	Which card it is
Power	Each square is green for power on to the CPU and red for power off to the CPU
Slot	Which slot the card is installed in
Ver	The firmware version of the main program
KVM	The type of KVM attached either none, PC, or Sun
CPU	If a connection is present, which computer the KVM is connected to
User	If a connection is present, which user is logged on the KVM
Status	What the state of the card is can be any of the following:
<u>Connected (green)</u>	
1 View mode	The KVM is connected in view mode
2 Share mode	The KVM is connected in share mode
3 Control mode	The KVM is connected in control mode
4 Private mode	The KVM is connected in private mode
Disconnected (yellow)	<u>l</u>
5 Initial state	Since power on, the KVM has never been connected
6 User request	The user typed in a control Q command and disconnected
7 Timed out	The disconnect timer elapsed and the user was disconnected
8 Video path cancel	A conflict with a KVM on the same slot position caused a disconnect
9 Private mode cancel	Another user in private mode overrode the connection
10 No response	The last connect was to a non-existent computer
12 Not in access group	Last attempt to connect was to computer not in access group of user
13 Computer is private	Last attempt to connect was to a computer already connecte to another user in private mode
14 Queue full	More than 4 KVMs tried to connect to a single computer
15 Unknown reason	Error, call tech support
16 Not logged in	Log in is required and no user has logged in
17 Remote request	The computer was disconnected by RS232 command

The numbers in the connect and disconnect states are result codes returned by the RS232 switching command.

UltraMatrix 4X Technical Overview





CONFIGURATION MENU SAVE



The save function is used to save all the settings in flash memory. The configuration is automatically sent to all the other boards in the system. The number of boards (other than the one you are on) is listed and a progress bar is shown as the flash memory is saved.

UltraMatrix 4X Technical Overview

SWITCHING TO COMPUTERS

Computer selec	t menu
1 Mail Serve	r
2 NT Server	1
3 NT Server	2
40NT Server	3
5 Inventory	
6 Inventory	2
7 Sales doma	in
8 Computer	8
9 Computer	9
10 Computer	10
11 Computer	11
12 Computer	12
13 Computer	13
14 Computer	14
15 Computer	15
16 Computer	16

You can switch to computers through three different methods:

- 1. **COMPUTER SELECT MENU** Pressing and releasing the left control and then hitting the escape key brings up the computer select menu. Use the arrow keys and the page up and page down to highlight a computer and hit enter to switch to it.
- 2. **DIRECT BY NUMBER** If you know the number of the computer you want to switch to then press and release the left control key, enter the numeric value using the number keys below the function keys, and hit enter to switch.
- 3. USING THE RS232 port Specify the KVM value with Knnn where nnn is the 1-255 KVM number of the card desired. Specify the CPU number with Cnnnn where nnnn is the 1 to 1000 computer number of the CPU desired. Send S to switch or question for an inquiry. <cr> below means carriage return (value 13). The last value of K or C is remembered.

For example: K1C3S <cr></cr>	Switches KVM 1 to computer 3
For example: K2? <cr></cr>	Returns which computer KVM 2 is connected to
	in the form K2CnnnRxx <cr> where nnn is the computer connected or last connected and xx is the status value described previously on the status page.</cr>

The on-screen display gives you messages on the status of your connection and you will receive a message of the following type when connecting or disconnecting. The last line is the status and is very important for troubleshooting. This message may also be recalled with the control D command.

Status MIS Console
Connection successful
to NT Server
on Admin
Share mode

Status Control Room 5 Connect failed to Mail Server on Richard Not in access group Status App station 1 Disconnected from Payroll on Sharon Timed out

UltraMatrix 4X Technical Overview



SECURITY

There are several types of security features in the product.

1. Configuration password

This feature is used to prevent unauthorized access to the configuration menus. The password is entered from the configure system page. Any subsequent access to the configuration page will require this password.

There is a password defeat jumper, in case the password is forgotten. The jumper is marked on the CPU cards. The unit is shipped with no jumper. If this jumper is installed., the unit will behave as if no password is present.

2. Switch login

On the configure KVM page there is a selection for login yes/no. If you say yes all access to the box from this KVM will require a user id and password as shown to the left. Once the password is entered correctly, the profile assigned to the user via the configure user page will be active. The settings of that profile are assigned on the configure profile page.

3. User access group

Each KVM has a user assigned to it. This is determined by the settings on the configure KVM page. If login=yes, then the user is from the value entered at the login box. If login=no, then the user name is from the user field adjacent to the login=no field. Each user has a profile from the configure user page and each profile has an access group. The access group can be configure to allow or deny access to any computer.





UltraMatrix 4X Technical Overview

SERIAL OPTIONS MENU

Hit space bar within 5 seconds of power-on of unit Primarily used for loading flash and initial installation



To set unit's address if no KVM in slot 1, can be saved with item 7

To set baud rate of serial port, can be saved with item 7 Much faster to use 57600 when loading new flash

- To load new flash program or kernel from serial port Use file copy from dos or send text file from Hyperterminal
- To copy flash program or kernel to other boxes Will display total of boards to update and prompt *Are you sure ? Y/N*
- Reset to factory default, resets this card only Other cards must be reset with save configuration from main configuration menu
- To save items 1 and 2 only
- Exits serial option menu and restarts box

UltraMatrix 4X Technical Overview