

MultiStation

Multiple KVMs to one CPU

INSTALLATION AND OPERATIONS MANUAL

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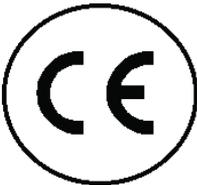
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EN55022: 1998 EN50082-1: 1997

EN55024: 1998 EN61000-3-2: 2000

EN60950: 2000 EN61000-3-3: 1995+A1

EN50081-1: 1992

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(See limited warranty)

About this manual

This manual covers the installation, configuration, and the operation of the MultiStation series switches. The installation consists of installing and configuring the unit, connecting the computer, and connecting the KVM stations.

Introduction

Thank you for choosing Rose Electronics® MultiStation™ for your multi-user application. Your new MultiStation is designed for a lifetime of trouble free operation. It will streamline your computer access by allowing a single computer to be accessed by multiple user workstations on a first come, first serve basis.

The MultiStation sharing feature doesn't require any keyboard commands to use, but access can be controlled and there are special command features for special functions. The unit can also split the video signal allowing the same screen to be displayed on all monitors at the same time, or the video can be securely displayed on a single monitor.

MultiStation is easy to install. You simply connect your computer and KVM stations to the appropriate MultiStation ports using the UltraCable. That's really all there is to it, sharing is automatic. The status LEDs on the front panel flash once a second to indicate KVM to KVM communication is active. Any activity of the keyboard and mouse will also cause the LEDs to flash.

This manual describes all three models of MultiStation units. The features and commands are identical for the three models. Please disregard the diagrams and text that do not apply to your model. To acquaint you with your MultiStation unit, this manual first describes MultiStation's front and rear panels. Installation and operation instructions show easy to understand diagrams that illustrates how to connect MultiStation to your computer, keyboards, video monitors, and mice.

Package contents

The MultiStation package for models ML-2U and ML-4U includes the MultiStation unit, a power transformer, and this installation and operation manual.

The package for model MLK-2U includes the MultiStation local unit, a remote unit, 2 power transformers, and this installation and operation manual.

Note: Cables are ordered separately. See Appendix C. Cables and rack mounts.

Cable requirements

MultiStation connects to a computer with a computer (CPU) adapter cable and to each keyboard, video monitor, and mouse with a Keyboard-Video-Mouse (KVM) adapter cable. These cables are most commonly purchased with the MultiStation and will provide quick and trouble-free operation. Appendix C lists the most common cables.

A distance of up to 100 feet from the CPU or KVM ports is supported with our extended distance cabling. To reach even longer distances or for special applications our ViewLink™ product can be used to reach a distance of up to 250 feet.

The MLK-2U distributed units can have a distance of as much as 250' between them. You will need the proper cable to interconnect the units.

Features

- Available in three models:
 - ML-2U - standalone unit with 2 KVMs and 1 CPU
 - ML-4U - standalone unit with 4 KVMs and 1 CPU
 - MLK-2U – distributed units have local unit with 1 KVM and 1 CPU and remote unit with 1 KVM up to 250' apart
- Fully automatic KVM sharing on first-come first-serve basis
- Adjustable keyboard timeout on each station
- Instant keyboard LED synchronization
- Dip switches allow commands to be disabled on each KVM
- The video can be displayed on all KVMs simultaneously
- Enable, disable, and freeze commands to control access of stations
- Adjustable video blanking timeout on each station
- Adjustable keyboard Typematic rate and delay on each station
- Automatic enable of PS/2 mouse when cable is reconnecting
- Supports XGA, SVGA, and VGA video
- Drives keyboard, video, and mouse signals up to 100 feet away
- Video resolution support up to 1280 x 1024 non-interlaced video
- Status LED on front panel flashes every second to show on-line status or when activity from keyboard or mouse received
- Supports both PS/2 and serial mouse
- Can translate from PS/2 to serial or serial to PS/2 mouse
- Supports PC keyboard modes 1, 2, and 3
- Computer keyboard, video, and mouse use Rose universal DB25 connections
- Available in 117VAC or 230VAC models
- 19", 23", and 24" rack mount kits available
- Compatible with other Rose switches and extenders
- One-year warranty
- Made in USA

Front panel – model ML-2U

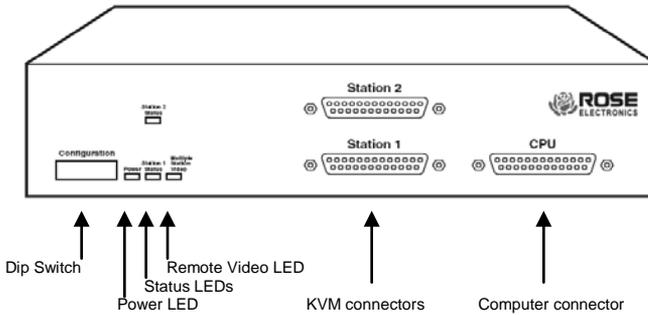


Figure 1. ML-2U Front Panel

Table 1. Front panel - model ML-2U

Dip Switch Configuration	Enables commands from keyboard at each KVM station. Up is enable, down is disable. KVM1 – dip switch on the right KVM2 – dip switch 2 nd position from right
Power LED	When lit indicates the unit is powered on. The power is controlled by a switch on the rear panel and an external power transformer adapter supplied with the unit.
Status LEDs	Flashes once a second to show unit is on-line. This model internally consists of two boards. The one-second flashing indicates the boards are communicating with one another. Also flashes when keyboard or mouse activity occurs.
Remote Video LED	When lit the CPU is sending video to KVM2
Keyboard-video-mouse (KVM) connectors	Keyboard, video monitor, and mouse are connected at this port using a keyboard-video-mouse adapter cable. The cable has a DB25 male at one end and appropriate connectors at the other end, depending upon your keyboard, video, and mouse type
Computer connector	Your computer is connected at this port using a computer adapter cable. The cable has a DB25 male at one end and appropriate connectors at the other end, depending upon your keyboard, video, and mouse type*
* See Appendix C for further cable information.	

Rear panel – model ML-2U

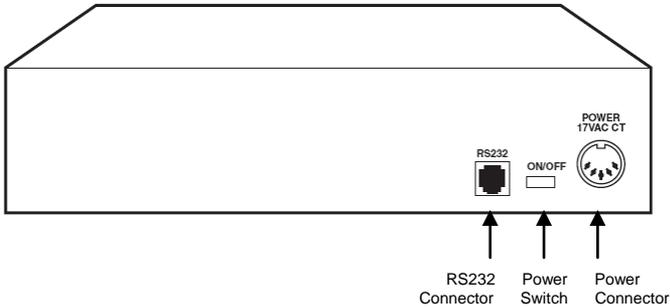


Figure 2. ML-2U Rear Panel

Table 2. Rear panel - model ML-2U	
RS232	RS232 serial port for factory diagnostics only
Power switch	Pressing the switch turns the unit on, provided supplied power transformer is properly connected.
Power connector	Power transformer included in package connects here. This is not a keyboard input. Power transformers are available for U.S. or international use. Input voltage is 17VAC with center tap.

Front panel – model ML-4U

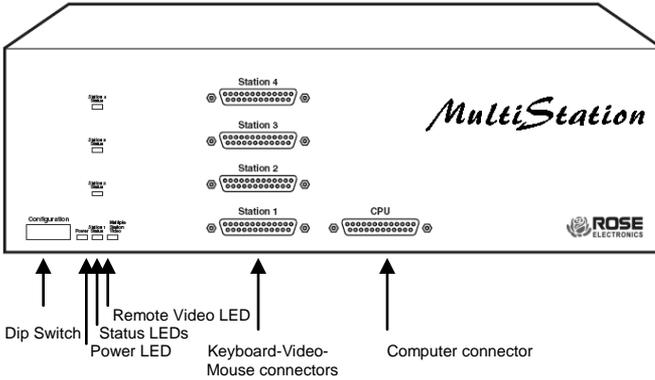


Figure 3. ML-4U Front Panel

Table 3. Front panel - model ML-4U

Dip Switch Configuration	Enables commands from keyboard at each KVM station. Up is enable, down is disable. KVM1 – dip switch on the right KVM2 – dip switch 2nd position from right KVM3 – dip switch 3rd position from right KVM4 – dip switch 4th position from right
Power LED	When lit indicates the unit is powered on. The power is controlled by a switch on the rear panel and an external power transformer adapter supplied with the unit.
Status LEDs	Flashes once a second to show unit is on-line. This model internally consists of two boards. The one-second flashing indicates the boards are communicating with one another. Also flashes when keyboard or mouse activity occurs.
Remote Video LED	When lit the CPU is sending video to KVM2, KVM3, and KVM4
Keyboard-video-mouse (KVM) connectors	Keyboard, video monitor, and mouse are connected at this port using a keyboard-video-mouse adapter cable. The cable has a DB25 male at one end and appropriate connectors at the other end, depending upon your keyboard, video, and mouse type
Computer connector	Your computer is connected at this prt using a computer adapter cable. The cable has a DB25 male at one end and appropriate connectors at the other end, depending upon your keyboard, video, and mouse type*
* See Appendix C for further cable information.	

Rear panel – model ML-4U

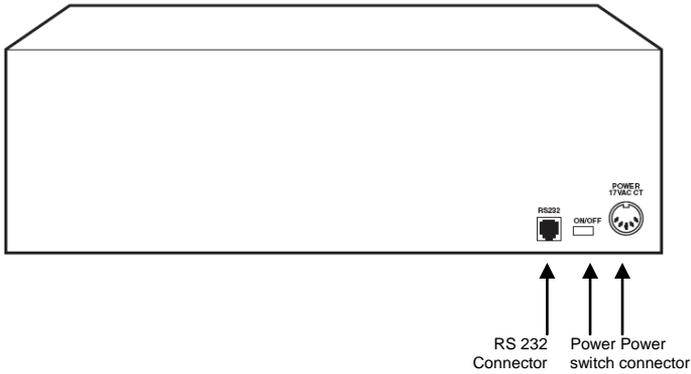


Figure 4. ML-4U Rear Panel

Table 4. Rear panel - model ML-4U	
RS232	RS232 serial port for factory diagnostics only
Power switch	Pressing the switch turns the unit on, provided supplied power transformer is properly connected.
Power connector	Power transformer included in package connects here. This is not a keyboard input. Power transformers are available for U.S. or international use. Input voltage is 17VAC with center tap.

Front panel – model MLK-2U

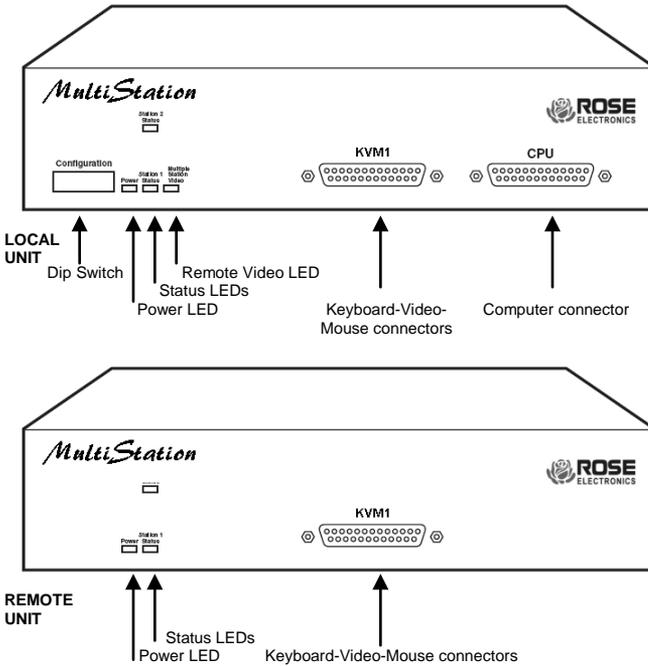


Figure 5, MLK-2U Front Panel

Table 5. Front panels - model MLK-2U

Dip Switch Configuration	Only present on the local unit. Enables commands from keyboard at each KVM station. Up is enable, down is disable. Local KVM – dip switch on the right Remote KVM – dip switch 2nd position from right
Power LED	When lit indicates the unit is powered on. The power is controlled by a switch on the rear panel and an external power transformer adapter supplied with the unit.
Status LEDs	Flashes once a second to show unit is on-line. The one-second flashing indicates the local and remote units are communicating with one another. Also flashes when keyboard or mouse activity occurs.
Remote Video LED	Only present on the local unit. When lit the CPU is sending video to the remote unit.
Keyboard-video-mouse (KVM) connectors	Keyboard, video monitor, and mouse are connected at this port using a keyboard-video-mouse adapter cable. The cable has a DB25 male at one end and appropriate connectors at the other end, depending upon your keyboard, video, and mouse type
Computer connector	Your computer is connected at this port using a computer adapter cable. The cable has a DB25 male at one end and appropriate connectors at the other end, depending upon your keyboard, video, and mouse type*
* See Appendix C for further cable information.	

Rear panel – model MLK-2U

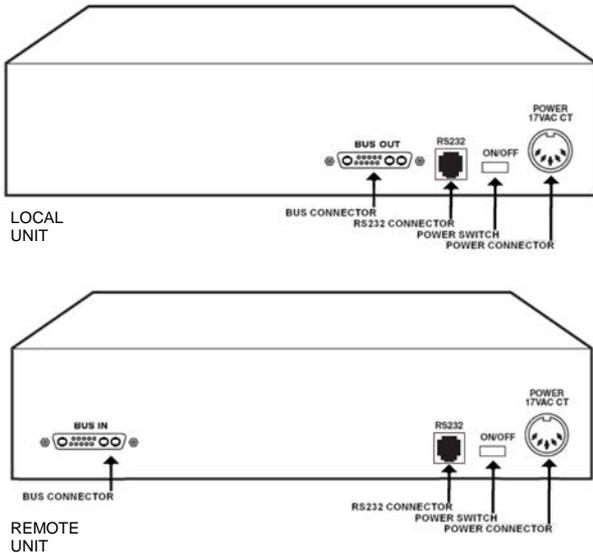


Figure 6. MLK-2U Rear Panel

Table 6. Rear panels - model MLK-2U	
RS232	RS232 serial port for factory diagnostics only
Power switch	Pressing this switch turns the unit on or off
Power	Included power transformer connection
Bus out / in connection	Bus cable connection for the local and remote unit

Installation procedure

Step 1. Connecting the keyboards, monitors, and mice

The **Keyboard-Video-Mouse** adapter cable connects one keyboard, one video monitor, and one mouse to the MultiStation. Cables will vary depending upon the connector type on your keyboard and whether you are using a PS/2 or serial mouse. You should have the correct cable to match your equipment's connectors. These cables are available where you purchased your MultiStation.

- 1.1 Connect the KVM adapter cable's DB-25M connector to the DB-25F connector labeled "KVM1" on the MultiStation front panel.
- 1.2 Connect the keyboard, mouse, and monitor cables to the corresponding connectors on the KVM adapter cable.
- 1.3 Repeat 1.1 and 1.2 for other KVM station(s)



Figure 7. Connecting the KVM

Step 2. Connecting the computer

A CPU adapter cable connects your computer to the MultiStation. The cable type will vary depending on the computer's keyboard and mouse connectors.

- 2.1 Connect the CPU adapter cable's DB-25M connector to the DB-25F connector labeled CPU on the MultiStation front panel.
- 2.2 Connect the keyboard, mouse, and monitor connectors on the CPU adapter cable to the corresponding ports on the computer.



Figure 8. Connecting the Computer

Step 3. Connecting the bus cable (model MLK-2U only)

Step #3 applies to MultiStation model MLK-2U only. If your model is model ML-2U or ML-4U, skip this step. The bus cable (13W3M / 13W3M) connects between the local MultiStation and the remote unit.

- 3.1 Connect one end of the bus cable to the local unit's "BUS OUT" 13W3F connector.
- 3.2 Connect the other end of the bus cable to the remote unit's "BUS IN" 13W3F connector.

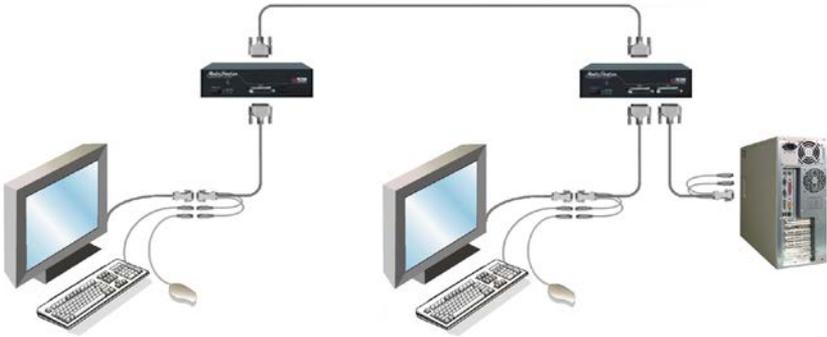
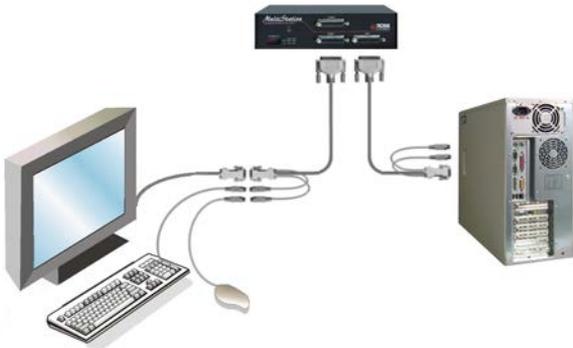


Figure 9. Connecting Bus Cable

WARNING: Avoid routing all cables near fluorescent lights, air conditioning compressors, or machinery that may create electrical interference.

For the best quality video, use coax cable when the cable length exceeds 20 feet.



Step 4. Powering up the system

- 4.1 Connect the provided power adapter(s) to the power connector on the rear panel of MultiStation and to a power strip or wall outlet. Model MLK-2U requires two power adapters, one for the local unit and one for the remote unit.
- 4.2 Turn on all KVM video monitors.
- 4.3 Push the ON/Off switch on the rear panel to turn on the unit. Upon power-up the yellow status LED(s) will light briefly, and then flash at one second intervals indicating internal communication is established and the system is active.
- 4.4 Boot-up the computer. You should see the boot-up sequence on all KVM station monitors. If your computer was connected with power applied, you do not have to re-boot the computer. MultiStation emulates all keyboard and mouse functions for automatic boot-up. You may need to issue the mode-command or reset command to have proper keyboard and mouse communications. (See Table 8 for the proper command sequence)

Step 5. Testing the system

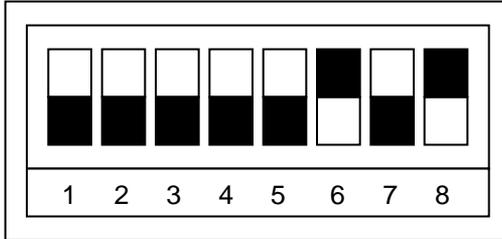
- 5.1 With all cabling in place and power applied to all equipment, all the KVM video monitors should show the computers video. The default setting allows access to the computer from any KVM station.
 - 5.1.1 From KVM station #1, verify that the keyboard and mouse functions properly
 - 5.1.2 Verify keyboard and mouse functionality on all KVM stations.
- 5.2 There is a 2 second timeout default setting that inhibits the other KVM stations keyboard and mouse activity. Once the controlling KVM station has no keyboard or mouse activity for 2 seconds, another KVM station can gain control. Wait at least 2 seconds before verifying the other KVM stations.

NOTE: Before entering any MultiStation keyboard commands, first press the right control key, then within 2 seconds, enter the command. Example: Reset command – press and release the right control key, then within 2 seconds, press the “R” key.
Use only the numeric keys located above the keyboard when entering numeric commands. The numeric keypad is not recognized for valid numeric entries.

Dip Switch Settings

The front panel dip switch enables or disables commands from each KVM station. To enable commands from a KVM station put the corresponding dip switch in the up position. To disable commands, put the switch in the down position. The dip switch on the right controls KVM #1, the next switch controls KVM #2, and so on. The below table shows the dip switch configuration and each settings function.

DIP SWITCH CONFIGURATION / DESCRIPTION



Up – enable commands Down – disable commands

Switch location	Model ML-2U	Model MK-4U	Model MLK-2U
8	KVM 1	KVM 1	Local unit
7	KVM 2	KVM 2	Remote unit
6	No effect	KVM 3	No effect
5	No effect	KVM 4	No effect
1 - 4	No effect	No effect	No effect

Example shown enables KVM 1 and KVM 3 and disables KVM 2 and KVM 4

Table 7. Dip Switch Settings

IMPORTANT OPERATION NOTES:

1. To issue any keyboard command, first press and release the right control key (Ctrl) then within 2 seconds issue the command or it is aborted.
2. Use only the numeric keys above the keyboard for entering numeric commands. Numeric keypad entries are not recognized. All numeric commands must use the [Enter] key to complete the command.
3. Keyboard commands are not case sensitive and are shown capitalized for clarity only. **DO NOT USE THE SHIFT KEY**

Keyboard Command Summary

Table 8 is a summary of the available keyboard commands. See the detailed descriptions for an expanded explanation of each command. [Ctrl] in the Key Sequence column is a press and release of the right control key followed by the command.

Command	Key Sequence	Description
Reset	[Ctrl] R	Resets and enables keyboard and mouse on currently connected port
Rom Version	[Ctrl] I	Identifies ROM version, computer must be at some sort of command prompt to receive data
Keep	[Ctrl] K	Saves custom settings
Send Null to mouse	[Ctrl] N	Re-sync an out-of-sync PS/2 mouse
Enable	[Ctrl} E	Enable keyboard, monitor, and mouse at other KVM stations.
Disable	[Ctrl] D	Disable keyboard, monitor, and mouse at other KVMs
Freeze	[Ctrl] F	Disable only keyboard and mouse at the other KVM stations, not video.
Keyboard mode	[Ctrl] M x [Enter] x = 1, 2, or 3	Sets keyboard mode to mode 1, 2, or 3.
Typematic Value	[Ctrl] A xxx xxx = 0 to 127	Sets keyboard Typematic action. (See Table 9)
RS232 Mouse Type	[Ctrl] Q x [Enter] x = 0, 1, or 2	Translates the KVM mouse type to match the computer mouse type. 0 = Auto detect 1 = PS/2 computer 2 = Serial computer (See detailed description)
Keyboard timeout	[Ctrl] H xxx xxx = 0 to 255 sec.	Sets time computer becomes accessible from another KVM station
Screen blanking time	[Ctrl] V xxx [Enter] xxx = 0 to 999 sec.	Sets time screen blanks with no keyboard/mouse activity

Table 8. Keyboard Commands

Keyboard Command Detailed Descriptions

NOTE: Follow all inputs that require entering a numeric value by the KEEP command to save the change.

Reset Command (Right Ctrl + R)

The reset command is used to reinitialize the mouse and keyboard without cycling power on the MultiStation. This command is rarely issued on newer operating systems. Older systems running DOS and Win 3.1 may need to issue this command or you are running an application that does not use a mouse or disables the mouse.

Identify Rom Version (Right Ctrl + I)

This command is used to identify the firmware version level installed in the MultiStation unit. Prior to issuing this command, your computer must be at a command prompt for MultiStation to respond with the version level.

Keep Command (Right Ctrl + K)

The keep command saves all current custom settings in non-volatile memory and become the power-up settings.

Send Null to mouse (Right Ctrl + N)

The Null command is used to re-synchronize an out-of-sync PS/2 mouse. This command is usually not necessary on the newer operating systems like Windows 95/98/NT and Unix. If the PS/2 mouse does get out-of-sync, issue this command to re-sync it. This command may need to be issued a second time depending on how many bytes the mouse is out of sync. Each time this command is issued, the synchronization is adjusted by one byte.

Enable command (Right Ctrl + E)

The enable command will restore the keyboard, mouse and video to the share mode where all KVM stations can access the computer.

Disable command (Right Ctrl + D)

The disable command disables the keyboard, mouse, and turns off the video on all KVM stations except the one issuing the command.

Freeze command (Right Ctrl + F)

The freeze command disables the keyboard and mouse but not the video on all KVM stations except the one issuing the command.

Mode command (Right Ctrl + M + 1, 2, or 3 + Enter)

MultiStation automatically detects the computer's keyboard mode upon computer boot-up. If the computer is already booted and then connected to MultiStation, the computer's keyboard mode can not be detected and the mode stored in non-volatile memory is used. If the mode is incorrect, either re-boot the computer or issue the correct mode command.

Typematic value command (Right Ctrl + A + value + Enter)

The Typematic setting is used to adjust the way the keyboard acts with a key is held down to repeat itself like moving the cursor across a line. The value entered is a combination of the key rate value and the delay value. The Typematic value is determined by the equation:

Typematic Value = Rate Value + Delay Value

The Typematic value is determined from Table 9 below. This table shows the rate and delay values to use to determine the Typematic value. Select a rate in keys/sec and note the adjacent rate value. Next select a delay in milliseconds and note the delay value. Add the two values together and this will be the Typematic value to enter. For example to use a rate of 16.0 keys/sec and a delay of 500 millisecond delay, the Typematic value = 7 + 32 = 39. This value would be entered as Right Ctrl A 39 Enter.

Typematic Rate							
Rate Keys/sec	Rate Value	Rate Keys/sec	Rate Value	Rate Keys/sec	Rate Value	Rate Keys/sec	Rate Value
30.0	0	15.0	8	7.5	16	3.7	24
26.7	1	13.3	9	6.7	17	3.3	25
24.0	2	12.0	10	6	18	3.0	26
21.8	3	10.9	11	5.5	19	2.7	27
20.0	4	10.0	12	5.0	20	2.5	28
18.5	5	9.2	13	4.6	21	2.3	29
17.1	6	8.8	14	4.3	22	2.1	30
16.0	7	8.0	15	4.0	23	2.0	31

Typematic Delay							
Delay in milliseconds	Delay Value						
250	0	500	32	750	64	1000	96

Table 9. Typematic Value

RS232 mouse type (Right Ctrl + Q + value + Enter)

This command is used to match your KVM station's mouse to the mouse type used on the connected computer. The default command value is 0 for auto-detect. If the KVM station's mouse type is the same as the computer's mouse this command does not need to be issued (PS/2 to PS/2 or Serial to Serial). If the KVM mouse is different than the computer's mouse, then issue the command using the appropriate command value from table 10. Valid entries are 0, 1, or 2.

Command value	KVM mouse type	Computer mouse type
0	PS/2 (auto detect)	PS/2
	Serial (auto detect)	Serial
1	Serial	PS/2
2	PS/2	Serial

Table 10. Mouse translation

Keyboard timeout (Right Ctrl + H + value + Enter)

This is a very powerful feature that allows other KVM users to take keyboard and mouse control of a computer after a specific time of no keyboard or mouse activity by the active user. The default value is 2 seconds and is loaded upon connecting to the computer and when any keyboard or mouse activity occurs. Once keyboard and mouse activity is detected, the other KVM stations keyboard and mouse are inhibited until there is no keyboard or mouse activity from the controlling KVM station after the timeout value is reached. Valid entries are 0 – 255 seconds. A value of 255 seconds disables all other KVM stations until the command is issued again with a timeout value less than 255 seconds.

Screen blanking time (Right Ctrl + V + value + Enter)

This command sets the time the video will turn off with no keyboard or mouse activity detected. The video will display when any key is pressed or the mouse is moved. Valid entries are 0 – 999 seconds.

Power interruption

MultiStation is immune to most power interruptions of less than three seconds. Since the keyboard power is supplied from MultiStation, you may need to reset it if a power interruption happens.

Video distance capability

The limitation on driving distance is usually due to the quality of the video. Table 11 shows the distances, resolution and quality of video that can be expected. The table uses a letter, which shows the cable type, and a number that refers to the quality of the video, as described below. Rose Electronics does not recommend systems where the video quality is 1 or 2. There are further capabilities not listed here in order to send the higher resolution video longer distances. Please contact Rose Electronics technical support for more details.

Z – Micro coax cabling

C – Mini coax cabling

4 – Perfect or near perfect; unable to easily detect defects in screen.

3 – Very acceptable; images clear, small reflections around lettering depending upon color; if you examine the screen closely you will find defects.

2 – Acceptable; slightly fuzzy images; readable text, acceptable for casual use, but not for prolonged viewing as this will cause eye fatigue.

1 – Unusable; images smeared; text not easily readable.

75Hz refresh rate used for testing.

Resolutions	Video distance capability								
	5'	10'	20'	35'	50'	75'	100'	150'	200'
640 x 480	Z4 C4	Z4 C4	Z4 C4	Z3 C4	C4	C4	C4	C3	C3
800 x 600	Z4 C4	Z4 C4	Z4 C4	Z3 C4	C4	C4	C4	C3	C3
1024 x 768	Z4 C4	Z4 C4	Z4 C4	Z3 C4	C4	C4	C3	C3	C2
1280 x 1024	Z4 C4	Z3 C4	Z3 C4	Z3 C3	C3	C3	C2	C2	C2
1600 x 1200	Z3 C4	Z3 C3	Z2 C3	C3	C3	C2	C2	C2	C1

Table 11. Video distance capability

Rackmount kit

Rackmount kits are available to mount your MultiStation in a 19", 23", or a 24" rack. See appendix C for description and part numbers.

The optional rack mount kit includes the following items:

- Black anodized rack mounting shelf
- Four mounting screws.

To rack mount your MultiStation, place the unit on the shelf from the rear and slide the unit forward into the front panel cut-out until the mounting holes in the bottom of the unit match up with the mounting holes in the rackmount shelf. Secure the unit to the shelf with the provided mounting screws. Secure the rack mount shelf to the rack using the appropriate size bolts, nuts and lock washers.

The following guidelines should be observed when installing.

- Do not exceed the operating temperature of 0° C to 45° C.
- Do not block power supply vents or restrict airflow.
- Mechanical loading of the rack should be considered to prevent instability and possible tipping over.
- Tighten all connectors securely and provide adequate strain relief for all cables.
- Provide a grounded power source to all Units. Pay special attention to overall branch circuit load ratings before connecting equipment to this source. Overloaded circuits are potential fire hazards and can cause equipment failures or poor performance.



Figure 10. Rackmount

TroubleShooting

The troubleshooting section is used as a guide to understanding the capabilities of the MultiStation and for general troubleshooting. If you have any problems or questions concerning the installation, operation or usage of the MultiStation that is not covered in this manual, please contact Rose Electronics for technical support. First check to assure that all cables are connected properly and securely and that power is applied to MultiStation, the KVM monitors and the connected computer.

1. Computer does not boot, keyboard / mouse error received

- a. Keyboard and mouse cables reversed
- b. Defective cable, try using a different cable
- c. Port on MultiStation is defective, try using another port
- d. Port on computer is defective, try plugging in the keyboard or mouse directly to the computer. If the computer does not boot properly, the computer port is defective

2. Mouse driver does not load

- a. See 1a - 1d
- b. If your computer uses a PS/2 mouse, the MultiStation or a PS/2 mouse must be connected to the computer at boot-up or the computer will not recognize a mouse present
- c. If your computer uses a serial mouse, make sure the right COM port is being used and the mouse driver syntax is correct

3. No video on KVM station's monitor

- a. Video has been disabled by another KVM station
- b. KVM monitor can not display the resolution from the computer. Try connecting the monitor directly to the computer. If the monitor displays correctly, it should work correctly connected to MultiStation
- c. Cables are too long and the sync signals are distorted. Try shorter cables

4. No or incorrect response from the keyboard or mouse

- a. Keyboard and mouse have been disabled or frozen by another KVM station
- b. Keyboard, mouse, or computer cables loose or disconnected. Observe the status LED while typing on the keyboard. The LED should flash more rapidly when typing or moving the mouse. Use this test to verify a good keyboard and mouse connection to the unit.
- c. Power was disrupted for three seconds or less causing the keyboard or mouse to lock up. Disconnect the keyboard and plug it back in.
- d. The keyboard mode does not match the mode set in the computer. Issue the mode command for the correct keyboard. It may require re-booting the computer or resetting the keyboard by unplugging and plugging it back in.

- e. If you are using model MLK-2U and can not access the computer from the remote unit, check the power on the local unit or the bus cable is disconnected. Check the status LEDs on the local and remote unit. If they are not flashing at 1 second intervals, the bus cable may have a problem.

5. Can't access all functions of mouse

- a. The Microsoft IntelliMouse or other similar wheel mice are not supported at this time.
- b. If Microsoft Ball Point mouse, get the latest mouse drivers.

6. Mouse does not move

- a. MultiStation turned off after or not connected when the computer booted or application that uses the mouse was run. Exit and re-enter the application using the mouse or issue the reset command.

7. PS/2 mouse gets out of sync

- a. Reset the mouse (Right Ctrl key + "R")
- b. Cabling was disturbed during mouse movement. Issue the null command once or twice to re-sync the mouse.

8. Video fuzzy

- a. Cable too long or wrong type. Verify that the resolution and distance match the video distance table.

9. Video not synchronized or wrong color

- a. Cable is loose, reseal cable
- b. Wrong computer cable used.
- c. Cable is defective, try using a cable from another computer
- d. Port on MultiStation is defective, try using another port

10. Status LED flashes at a steady 3 second rate, Unit does not respond

- a. Unit has a defective component and fails the self test. Unit must be serviced.

Safety

The MultiStation has been tested for conformance to safety regulations and requirements, and has been certified for international use. Like all electronic equipment, the MultiStation should be used with care. To protect yourself from possible injury and to minimize the risk of damage to the Unit, read and follow these safety instructions.

- Follow all instructions and warnings marked on this Unit.
- Except where explained in this manual, do not attempt to service this Unit yourself.
- Do not use this Unit near water.
- Assure that the placement of this Unit is on a stable surface or rack mounted.
- Provide proper ventilation and air circulation.
- Keep power cord and connection cables clear of obstructions that might cause damage to them.
- Use only power cords, power adapter and connection cables designed for this Unit.
- Use only a grounded (three-wire) electrical outlet.
- Keep objects that might damage this Unit and liquids that may spill, clear from this Unit. Liquids and foreign objects might come in contact with voltage points that could create a risk of fire or electrical shock.
- Operate this Unit only when the cover is in place.
- Do not use liquid or aerosol cleaners to clean this Unit. Always unplug this Unit from its electrical outlet before cleaning.
- Unplug this Unit from the electrical outlet and refer servicing to a qualified service center if any of the following conditions occur:
 - The power cord or connection cables are damaged or frayed.
 - The Unit has been exposed to any liquids.
 - The Unit does not operate normally when all operating instructions have been followed.
 - The Unit has been dropped or the case has been damaged.
 - The Unit exhibits a distinct change in performance, indicating a need for service.

Maintenance and Repair

This Unit does not contain any internal user-serviceable parts. In the event a Unit needs repair or maintenance, you must first obtain a Return Authorization (RA) number from Rose Electronics or an authorized repair center. This Return Authorization number must appear on the outside of the shipping container.

See Limited Warranty for more information.

When returning a Unit, it should be double-packed in the original container or equivalent, insured and shipped to:

Rose Electronics
Attn: RA _____
10707 Stancliff Road
Houston, Texas 77099 USA

Technical Support

If you are experiencing problems, or need assistance in setting up, configuring or operating your MultiStation, consult the appropriate sections of this manual. If, however, you require additional information or assistance, please contact the Rose Electronics Technical Support Department at:

Phone: (281) 933-7673
E-Mail: TechSupport@rose.com
Web: www.rose.com

Technical Support hours are from: 8:00 am to 6:00 pm CST (USA), Monday through Friday.

Please report any malfunctions in the operation of this Unit or any discrepancies in this manual to the Rose Electronics Technical Support Department.

Appendix A. General Specifications

Dimensions ML-2U/MLK-2U local/remote ML-4U	8.85"W x 2.10"H x 4.90"D 13.1"W x 5.25"H x 4.90"D
Weight ML-2U/MLK-2U local/remote ML-4U	3.0 lbs 7.0 lbs
Input Power	117 VAC adapter, 230 VAC optional
Output Power	17VAC CT, 1.45A
Connectors Power CPU/KVM BUS IN/OUT	DIN5 DB25F 13W3F (MLK-2U only)
Chassis	Fully shielded, black painted steel
Controls	Power on/off switch, 8 position dip switch
Indicators	Power LED (Green) Status LED (Yellow) Remote Video LED (Yellow)

Appendix B. Default Settings

Setting	Default
Keyboard timeout	2 seconds
Caps/Numlock/Scroll	Numlock On
Keyboard Mode	2
Screen Blank Time interval	0 (off)
Typematic Value	43 (Rate=10.9 char/sec, delay=500 ms)
Mouse translation	0 (PS/2 in to PS/2 out, serial in to serial out)

Appendix C. Parts and Cables

Part Number	Description
Keyboard / Monitor / Mouse Adapter Cables	
CAB-ZX0606Mxx	VGA (HD15F) / PS/2 (MD6F) / PS/2 (MD6F)
CAB-CX0606Mxx	UltraCable VGA (HD15F) / PS/2 (MD6F) / PS/2 (MD6F)

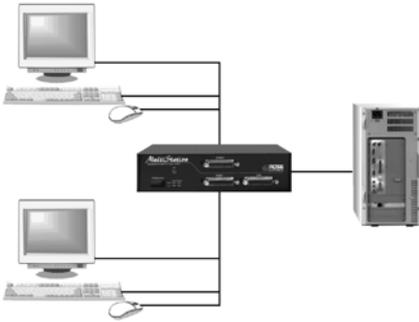
Computer Adapter Cables	
CAB-ZX0606Cxx	VGA (HD15M) / PS/2 (MD6M) / PS/2 (MD6M)
CAB-CX0606Cxx	UltraCable VGA (HD15M) / PS/2 (MD6M) / PS/2 (MD6M)

Bus Cable	
CAB-SMBxx	Coax bus cable 13W3M to 13W3M

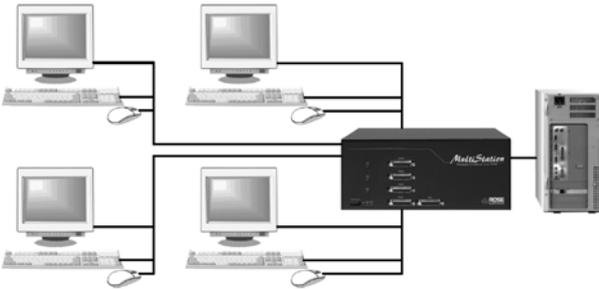
xx = cable length in feet

Note: Serial mouse and AT keyboard cables are available. Contact your Rose Electronics representative for more information.

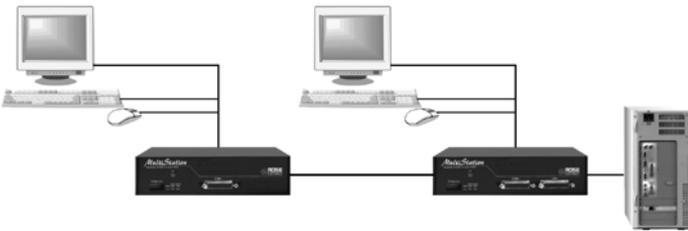
Rack Mount	
RM-SV1	Black anodized / 19" rack
RM-SV1/23	Black anodized / 23" rack
RM-SV1/24	Black anodized / 24" rack



**STANDALONE
2 KVMs to 1 CPU
(Model ML-2U)**



**STANDALONE
4 KVMs to 1 CPU
(Model ML-4U)**



**DISTRIBUTED
2 KVMs to 1 CPU
(Model MLK-2U)**



Server Management



Solutions

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**Phone (281) 933-7673
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